



RIGHT TO CANCEL

You have the right to cancel this contract within 14 days without giving any reason.

The cancellation period will expire after 14 days from the day on which you acquire, or a third party other than the carrier and indicated by you acquires, physical possession of the goods.

To exercise the right to cancel, you must inform us Excess Baggage Group Limited, trading as www.left-baggage.co.uk, Unit 2, Provident Industrial Estate, Pump Lane, Hayes, Middx, UB3 3NE. Email: customersupport@left-baggage.co.uk of your decision to cancel this contract by a clear statement (e.g. a letter sent by post, fax or e-mail). You may use the model cancellation form below, but it is not obligatory.

To meet the cancellation deadline, it is sufficient for you to send your communication concerning your exercise of the right to cancel before the cancellation period has expired.

EFFECTS OF CANCELLATION

If you cancel this contract, we will reimburse to you all payments received from you, including the costs of delivery (except for the supplementary cost arising if you chose a type of delivery other than the least expensive type of standard delivery offered by us). We may make a deduction from the reimbursement for loss of value of any goods supplied, if the loss is the result of unnecessary handling by you.

We will make the reimbursement without undue delay, and not later than:

- (a) 14 days after the day we receive back from you any good supplied; or
- (b) (if earlier) 14 days after the day you provide evidence that you have returned the goods, or
- (c) If no goods were supplied, 14 days after the day on which we are informed about your decision to cancel this contract.

We will make the reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of the reimbursement. We can arrange to collect the goods from you. Otherwise, you will have to bear the direct cost of returning the goods.

Cancellation Form

To: Excess Baggage Group Limited,
trading as www.left-baggage.co.uk,
Unit 2, Provident Industrial Estate,
Pump Lane, Hayes, Middx, UB3 3NE

Email: customersupport@left-baggage.co.uk

I/We* hereby give notice that I/we* cancel my/our* contract of sale for the following item(s):

Order reference:

Ordered on*/received on* :

Name of consumer(s)

Address of consumer(s)

Signature of consumer(s): (only if this form is notified on paper)

Date

* Delete as appropriate.